



by Civera

649 Massachusetts Ave, Suite 10, Cambridge, MA 02139
 sales@civera.com // 678-906-3779

INVOICE

Prepared For

Domonique Clemons, County Clerk/Register of Deeds

Genesee County, MI

1101 Beach St.
 Flint, MI 48502
 810-257-3254
 dclemons@geneseecountymi.gov

Invoice Number: 1836

Date: 09.30.2025

Name	Quantity	Price	Frequency	Total
ElectionStats Database	1	INCLUDED	one-time	INCLUDED
Design: "Perfect Fit" Agency Branding				
Election Results Starting Inventory: <i>PDF files: (2017-2025)</i>	9	450	one-time	\$4,050
Data Proofreading & Verification <i>includes source document linking</i>				
Annual Support & Maintenance		28,000	annually	\$28,000
Support is all-inclusive and covers: - unlimited future elections/data - "done for you" auto updates & verification - self-service training & support - new software releases & feature requests - full admin access - secure cloud hosting (99.9% uptime)				
ADD-ON: ElectionStats Full History (2008-2016)	9	450	one-time	\$4,050
<i>PDF files of various layouts: federal, state, county, & municipal offices + ballot questions</i>				
ADD-ON: Mapping Feature (2010-2025)	16	100	one-time	\$1,600
		4,000	annually	\$4,000

Terms & Conditions

This estimate is valid for thirty (30) days.

Annual support payment is due upon contract execution and on each subsequent anniversary of contract execution.

* For future elections, customer is responsible for providing data files in an importable format. See: <https://electionstats.com/getting-us-data-from-your-ems>

Agreements/payments should be made out to **Civera LLC**.

OPTIONS (includes first-year support)

Option 1	ElectionStats (2017-2025)	\$32,050
Annual (Year 2+):		\$28,000
Option 2	ElectionStats Full History (2008-2025)	\$36,100
Annual (Year 2+):		\$28,000
Option 3	ADD-ON : Mapping Feature	\$5,600
Annual (Year 2+):		\$4,000



ElectionSuite

ElectionStats • ElectionShield • Ballot Verifier • Ballot Redactor

Terms and Conditions

By executing a Purchase Order, or by sending payment, for any of the above Service Options (“the Selected Products & Services”) or for the Annual Support/License on the attached quote or invoice, Customer is entering into (1) a contract for software services and (2) a software license agreement with Civera LLC (“Vendor”), detailed below. Upon the date that Vendor receives Customer’s payment (“Effective Date”), the aforementioned agreements shall be executed.

Contract for Software Services

Scope of Work

Vendor agrees to create a new ElectionSuite deployment for Customer which includes one or more of the following product choices – ElectionStats • ElectionShield • Ballot Verifier • Ballot Redactor – as specified in the Selected Products & Services (“the Software”). Vendor shall then populate the Software with information derived from Customer-provided source files according to the Selected Products & Services (“Data”). Vendor shall extract and migrate the Data from such source files and perform quality assurance on the Data.

If the Software includes ElectionStats or ElectionShield but does not include Ballot Verifier or Ballot Redactor, then Data shall consist of Customer’s election results report exports and files and, if applicable, voting statistics report exports and files; and information derived therefrom. If the Software includes Ballot Verifier or Ballot Redactor, then the Data shall consist of either or both of Customer’s ballot images and Customer’s cast vote records and information derived therefrom.

If the Software includes ElectionStats, then such portion of the Software’s functional specifications shall be, as of the Effective Date, comparable to those demonstrated in current launched ElectionStats search portals, such as <https://results.elections.ny.gov> (“ElectionStats Reference Site”).

If the Software includes ElectionShield, then such portion of the Software’s functional specifications shall be, as of the Effective Date, in keeping with the description provided on Vendor’s product page here: <https://civera.com/election-shield/>

If the Software includes Ballot Verifier, then such portion of the Software’s functional specifications shall be, as of the Effective Date, comparable to those demonstrated in the current launched Ballot Verifier search portals, such as <https://ballotverifier.adacounty.id.gov> ("Ballot Verifier Reference Site").

If the Software includes Ballot Redactor, then such portion of the Software’s functional specifications shall, as of the Effective Date, allow the user to use automation to identify the presence of human markings and handwriting among a large set of ballot images (“Stray Mark Detection”) and allow the user to remove from view all ballot images which are detected as having no human markings, and allow the user to target and redact such markings manually on the remaining ballot images. 100% accuracy of Stray Mark Detection is not guaranteed, and such accuracy is dependent on the ability of Vendor to conduct fine-tuning on initial test sets. Vendor and Customer’s shared expectation is that Stray Mark Detection shall perform at an accuracy level that is equal to or better than that of a human reviewer, in a fraction of the time it would take to conduct manual review and detection on the same set of ballot images.

Acceptance

The Software shall be deemed accepted by Customer 30 days after the Delivery Date unless Customer provides notice of defect to Vendor within 30 days. Upon receiving said notice and deemed reasonably valid by Vendor, Vendor shall correct the defect and resubmit the Software for acceptance by Customer. If, in the reasonable judgment of Vendor, the defect is not valid, Vendor shall submit to Customer a written explanation of the reasons why such asserted defect is not valid. A defect shall never be construed to mean an additional functional component that is not present in the applicable Reference Site.

Service Level Agreement

1. “Critical issues” are defined as: website problems which render expected content inaccessible to users due to software component failure (including but not limited to: dead HTML form submit button, uncaught runtime exception, database connectivity failure, web application outage).
2. “Non-critical” issues are defined as: website problems which do not seriously impact users’ accessibility of expected content, and are typically cosmetic in nature (including but not limited to: wrong positioning of rendered DOM element, dead optional HTML form field, CSS or image load failure).

Response & Resolution Time Guarantees

1. Vendor shall respond to and resolve critical website issues in 4 and 8 business hours, respectively.
2. Vendor shall respond to and resolve non-critical issues in 7 and 10 business days, respectively.

Non-Disclosure of Privileged Data

In the event that Data includes materials which are exempt from applicable public records laws, including but not limited to: unredacted ballot images which contain personally identifiable information, and non-public voter registration information (“Privileged Data”), Vendor guarantees that such data shall remain strictly confidential, and Vendor shall not share such data with any outside party. As an additional security measure, insofar as Privileged Data is not necessary for the Software to function according to the needs

determined solely by Customer, Vendor shall promptly destroy any copy of Privileged Data in Vendor's possession.

Payment for Services

Unless the Selected Products & Services specifies a limited-termed pilot project, for hosting and support to continue, payment for full Annual Support/License is due on each subsequent anniversary of contract execution. Customer has the option of pre-paying for the full first-year amount including project costs. Upon delivery of the project, all invoiced project costs are due. Customer and Civera agree to a one-year term duration which auto-renews upon the anniversary of the Effective Date.

Software License Agreement

With the exception of Customer's branding and design components and Customer's ported front-end code, Software is the exclusive property of Vendor. Vendor is allowing Customer a non-exclusive right to use of the Software for the duration of each annual term paid for by Customer (or shorter term in the case of a pilot project). Customer and its employees shall be granted full access to and control over the Data within the Software at any time using a secure log-in administrative portal, if applicable. Customer may request delivery of Data at any time and Vendor shall deliver such Data in a normalized CSV export-file format. Customer shall not grant administrative access to any user who is not an employee of Customer.

We, the undersigned, hereby execute the attached quote/invoice and the above Terms and Conditions:

Signature:

Name:

Title:

Organization:

Date:

Signature:



Name:

Adam Friedman

Title:

Chief Executive Officer

Organization:

Civera LLC

Date: