

SECRETARY

POSITION CLASS:

AFSCME Local 496.00

HIRING AUTHORITY:

Various

JOB SUMMARY:

Performs responsible and varied clerical tasks involving typing, word processing and other responsible clerical duties; work requires judgment in applying, adapting or establishing work procedures; work is generally reviewed upon completion, but often no check is made on data compiled or records prepared; performs related duties as required.

ESSENTIAL JOB DUTIES AND FUNCTIONS:

- Types or word processes legal documents, technical reports, contracts, complex statistical and accounting reports requiring a number of separate calculations, case histories, records of mortgages, assignments, deeds, convictions, sentences, court orders, complaints, legal instruments, requisitions, purchase orders, forms, form letters, and index cards, as well as correspondence from rough draft or transcribing device and composes routine replies.
- Screens visitors, telephone calls and incoming mail, personally answering those inquiries which do not require the attention of supervision.
- Performs data input, data retrieval and word processing functions utilizing computer and office software.
- Establishes and maintains cross-reference files and establishes file categories, cross indexes and files using established classification systems and sorts, files and records information in accordance with established procedures.
- Reviews simple accounts, reports and other documents for completeness, accuracy and conformance with established procedures.
- Searches files and a variety of source material to serve as background for reports.
- Serves at counter helping the public fill out forms and giving out required information, receiving payments and issuing receipts.
- Acts as receptionist and/or answers phone giving information in response to public or official queries.
- Sets up and confirms interviews and appointments.

ESSENTIAL JOB DUTIES AND FUNCTIONS (continued)

- Receives and processes mail which may include payments on accounts due and ascertains that funds are receipted properly and sent to proper destination.
- Takes and transcribes dictation involving technical, legal, medical or financial terminology (by any method).
- Takes and transcribes minutes of meetings (by any method).
- Completes requisitions, vouchers and other forms.
- Maintains and balances accounts.
- Orders supplies, maintains inventory and pays bills.
- Assists in budget preparation.
- Prepares billing for service.

The above statement of Essential Job Duties and Functions is intended to be sufficient to identify the class and be illustrative of the many duties that may be assigned. It should not be interpreted to describe all the duties an employee assigned to this class may be required to perform.

ESSENTIAL KNOWLEDGE, SKILLS AND ABILITIES:

- · Good knowledge of office terminology, procedures and equipment and of business mathematics and English.
- Ability to understand and follow complex oral and written directions.
- Ability to prepare reports from complex clerical records.
- Ability to make decisions in accordance with laws, ordinances, regulations and established policies.
- Ability to take notes of meetings or dictated correspondence and retain general meaning.
- Ability to operate computer terminals and word processing equipment.
- Ability to recognize alphabetical and numerical sequences.
- Ability to use judgment, tact and courtesy.
- Ability to attend work regularly and work under stressful conditions.
- Ability to work independently, collaboratively, and respectfully in a complex, multicultural work environment that values diversity, equity and inclusion.
- Ability to maintain good working relationships.

MINIMUM QUALIFICATIONS:

Two (2) years' clerical experience and the ability to type 30 net w.p.m.

PHYSICAL REQUIREMENTS:

• Must be able to perform Essential Job Duties and Functions with or without reasonable accommodations.

Established: May 1, 1986

Revised: November 1, 1988

August 28, 1998 September 12, 2018 September 23, 2021