

**From:** [IT - Helpdesk](#)  
**To:** [Kline, Shelly](#)  
**Subject:** Request : ##RE-44591## raised by you was closed  
**Date:** Monday, December 22, 2025 2:39:32 PM  
**Attachments:** [happy.png](#)  
[sorrow.png](#)

## ServiceDeskPlus

# Acknowledgment Mail For You!

Dear Kline, Shelly,

Request raised by you was closed. The title of the request is :

**FW: Hello from Handtevy!**

Resolution is :

James ok'd the purchasing and install.

[View Request](#)

We hope you liked our service. How would you rate it? Your feedback will help us improve our service.

 Satisfied

 Not Satisfied

**Note :** This is an automated mail. Do not reply to this mail.

Sys Admin Team.

