

Vansipe, Russel - HD

From: Frank DePhillips <frank.dephillips@flocksafety.com>
Sent: Thursday, October 10, 2024 2:04 PM
To: Vansipe, Russel - HD
Cc: Ellen Ziegler; Matt Wayne; Gwen Saltal
Subject: Re: FW: Flock Invoices
Attachments: Flock Safety_INV-43200_2024-10-10.pdf; Flock Safety_INV-34735_2024-10-10 (1).pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hi Russel,

Thank you for taking my call this afternoon. As discussed I have attached updated invoices including the service dates for INV-34735 and INV-43200 and included additional details below:

Invoice INV-34735

Service Dates 2/27/2024-2/26/2025

Credit on invoice of \$21,616.44 is not a true credit owed to customer, but added to account for new Co-Term of account with start date of 9/30/2024.

Invoice INV-43200

Service Dates 7/1/2024-6/30/2025

Credit of invoice of \$22,356.16 is not a true credit owed to the customer, but added to account for new Co-Term of account with start date of 9/30/2024.

We are also researching your inquiry as to year 2 of your original agreement with us and hope to have a response to you soon. I am waiting on our internal team to verify.

Thank you,

On Thu, Oct 10, 2024 at 11:48 AM Gwen Saltal <gwen.saltal@flocksafety.com> wrote:

Russell,